

Local Guideline Radio Repair

Authorization Form



LT-400070-002

DEALER:	REPAIR AUTHORIZATION #	
COMPANY NAME:		
BILLING ADDRESS:	SHIPPING ADDRESS:	SAME AS BILLING
EMAIL:	RADIO SERIAL#:	
PHONE #:	PUMP SERIAL#:	
CONTACT NAME:	P.O.#:	

PLEASE LIST REASON RADIO IS BEING SENT FOR REPAIR AND EXPLANATION OF FAILURE EXPERIENCED.*
The radio problem, or reason the repair is necessary, must be listed below.

Explanation of failure:

PLEASE READ CAREFULLY AND FOLLOW INSTRUCTIONS

1. Please completely fill out the first page of the repair form. Please submit form by clicking submit button under the signature line. The form will be returned shortly with a repair authorization number. Once the Repair authorization is returned, put the first page of the repair form inside of the box. The second page of the repair form must be taped to the outside of the box so it is visible. Save your Repair authorization number for future reference.
2. The radio receiver is required for Ergonic 1 repairs. Batteries and antennas should not be sent unless suspected to be failing.
3. The repair will be quoted in first come first served order. The repair will be required to be authorized within 30 days of the quote being sent to the provided email. After the 30 days, the radio will be returned unrepaired and the mandatory \$105.00 labor plus shipping, will be billed to the customer.
4. All failure complaints, requested repairs, or requested changes must be listed on the "Explanation of failure" section of the form. This must be filled out as detailed as possible for the most accurate and timely repair results. If a complaint is not listed, PERC is not responsible for missing an intermittent failure.
5. By signing this form you agree to all terms as stated. Your typed name and date will be accepted as a digital signature. A signature is required.

Putzmeister America Inc.
1733 90th St.
Sturtevant, WI 53177
Telephone: 800-890-0269
Fax: 262-884-3080
E-MAIL: PERC@PUTZMEISTER.COM

Signature: _____

Date: _____

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REPAIR AUTHORIZATION#

****PLEASE TAPE TO RADIO REPAIR PACKAGE****

**PLACE RADIO REPAIR REQUEST FORM PAGE 1 INSIDE OF BOX OR IN A PACKING SLIP ENVELOPE.
TAPE PAGE 2 TO OUTSIDE OF BOX.**

SHIP TO:
**PUTZMEISTER ELECTRONIC
REPAIR CENTER
1733 90TH ST.
STURTEVANT, WI 53177
800-890-0269**

ATTN: RADIO REPAIR

****PLEASE TAPE TO RADIO REPAIR PACKAGE****

FOLD ALONG DOTTED LINE
