

QUALITY, HEALTH AND SAFETY POLICY

The current market' demands, as well as the legal provisions and standardizations applicable to products and services with regard to their suitability and use, as well as the labor risks associated to the activity, demanding increasingly high quality levels, which together with the increasingly high degree of competitiveness of companies, makes it necessary to establish and apply a Corporate Policy.

With this aim, our philosophy is to offer a product with high quality levels by incorporating to it, as differentiating values, the responsiveness, our professionals' high qualification, the capacity and technical competence by incorporating top quality equipment and infrastructure, constituting us as an organization that incorporates the values of a large company that manages its resources effectively and efficiently without leaving aside the dangers to the health and safety of our employees.

Putzmeister Iberica's entire activity, consisting of after-sales service and distribution of concrete pumps, and design, assembly, distribution, and after-sales service of tunneling machines, is aimed at fully satisfying the needs and expectations of our customers and other interested parties, for which we need the full engagement of our employees and suppliers.

Therefore, the policy constitutes a basic pillar within the philosophy of the organization, and provides reference framework for establishing quality, health and safety targets.

Our action principles are:

- Achieve full customer satisfaction, by studying all services from different perspectives to optimize their functionality.*
- Commitment to provide safe and healthy working conditions for the prevention of work-related injuries and health deterioration.*
- Commitment to eliminate hazards and reduce OSH risks.*
- Commitment to consultation and participation of workers and their representatives*
- Building and maintaining a culture of Quality and risk prevention, which is assumed by all employees and which forms the basis of our activity.*
- Manage our efforts to continuous improvement of our services' quality and strengthening the efficiency of our processes, in such a way that the reaction capacity and adaptability exceeds markets' expectations.*
- Improvement of the risk prevention and performance of safety and health.*
- Meet all applicable requirements of the regulations and norms and others which the company may underwrite related to our products and the health and safety hazard.*
- Ensure adequate training and motivation to employees, and all necessary technical means for the efficient development of their activities.*

This policy is being reviewed to ensure that it remains relevant and appropriate for our company. It is communicated to the employees and is understood by them, existing on their behalf an engagement and commitment to Quality, Health and Safety Management

Date: January 1st, 2020

Signed by: Jose Antonio Nieto Alvarez (CEO)

