

Spare Parts warranty Policy

Putzmeister manufactured spare parts are designed and engineered to perform as stated in its published literature. Only quality materials and workmanship are used in the manufacture of Putzmeister spare parts. With proper operation, maintenance, and periodic service, in accordance with Putzmeister recommendations, these spare parts will provide excellent service.

What is covered?

This spare parts policy covers all spare parts and subassemblies manufactured by Putzmeister Concrete Machines Pvt Ltd.

What is not covered?

- 1) Component parts of subassemblies (e.g. O rings, Seals etc.) are not covered.
- 2) Wear parts (e.g. pipe, hose, elbows, concrete cylinders, valve mechanisms, rubber items etc.) are not covered. Normally parts which comes in contact with Concrete.

Warranty of spare parts:

The warranty for *new* spare parts is six months from the ship date on material to customer and Workmanship. This includes functional parts of machines like all hydraulic components (valves, pumps, motor, control blocks, Drive cylinder etc.). Warranty approval subject to inspection of Putzmeister Authorized Service Engineer.

Limitation of Warranty Obligation: Putzmeister spare part warranty is limited to the repair or replacement (at its factory) of any defective parts returned by the purchaser. This warranty does **not** cover loss of time, inconvenience, property damage or any consequential damages, damages resulting from misuse, improper storage, abuse, neglect, lack of proper maintenance, accident, faulty repair, alterations, or shipping damage, costs of removal or remounting, failure happened due to oil contamination, failure happened out of non-genuine parts.

THIS EXPRESS WARRANTY IS IN LIEU OF ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR OTHER WARRANTY. IN NO EVENT SHALL PUTZMEISTER BE LIABLE FOR GENERAL OR CONSEQUENTIAL DAMAGES, WHETHER RESULTING FROM DELAY IN DELIVERY, LOSS OF USE, PARTS FAILURE, OR OTHER CAUSE.

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